

Frederick Avenue
Hinckley
Leics.
LE10 0EX
Tel. 01455 634701



Headteacher
Mrs L Mathie
BA (Q.T.S.)
N.P.Q.H.
NASENCo

Dear Parent/Carer

As previously communicated, we are in the final stages of transferring over to Arbor. In order to ensure that we are fully operational, ready for the next academic year, we now require all parents to download the app and activate their account before we break up for the summer, but would appreciate you doing this as quickly as possible to allow us to address any issues that may arise.

Arbor will be our main method of communication and used to pay for trips, book/pay for Earlybirds breakfast club, notify us of absence and manage/update the details that we hold on file for you and your child.

To finish creating your account you just need to set a password. Your username is the email address we've sent this email to. Please visit [this site](#) and click **first time logging in** to finish setting up your account. If you already have an Arbor account (for a child at another school), please follow the above steps and this will link both accounts and allow you to select which school you wish to access and swap between the two. If you have more than one child at Battling Brook, please activate your oldest child's first and then it should ask you to confirm subsequent children. If you need any help or advice, please click [this link](#) to access further instructions and videos from Arbor.

Once your account has been activated, the Parent App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones. Please log in using the same details used to activate your account.

If you have any queries, please contact the school office.

Kind regards
Mrs Mathie

'Equality, Active Learning, Community, Health & Happiness'



Email: office@battlingbrook.uk Website: www.bbroad.leics.sch.uk